

IT 242 Week 2 Assignment: VoIP

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Due Date: Day 7 [Individual forum]

Conduct an Internet search to locate a case study that shows how VoIP was beneficial to an organization.

Write a 350- to 700-word paper in APA format in which you analyze the organization's use of VoIP.

Respond to the following in your analysis:

Include a detailed explanation of the case study and the organization

Why did the organization require a VoIP solution?

How did VoIP improve operations?

What are the advantages of using VoIP?

Post your paper as a Microsoft® Word attachment